

110 – 8<sup>th</sup> Street East, Prince Albert, Saskatchewan S6V 0V7 Phone: 306–763-6464 Fax: Main 306-763-2101 Upper 306 763-3440 Lower 306-922-0977 Website: <u>www.coophealth.com</u>

## Introducing Appointment Self Bookings

Powered by Pomelo and HealthMyself

In partnership with the Prince Albert Cooperative Health Centre

## Instructions to register for HealthMyself account required to access Self Booking services.

# Pomelo



Prince Albert Co-operative Health Centre Community Clinic



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**How To Register Your Account When Invited-** *Please note Sasktel.net email addresses may encounter issues receiving invitations from the Pomelo Portal. If you require assistance please email* <u>Inquiry@pachc.ca</u>.

The Co-operative Health Centre will invite you to the Health Myself Portal via email. You can register your account via this email invitation by following the steps below:

### Step 1: Open the invitation email from the Co-operative Health Centre and click on the "Click here to register" button.

It will look like the email below:

F	rince Albert Cooperative Health Centre
Dear Patient,	
Please accept Centre	t our invitation to join the Prince Albert Cooperative Health
Patient Porta	I for online appointment bookings and secure messaging.
Access to the	Portal is offered to you for free and will allow you to:
- Book and ma	anage some appointments online
- Receive rem	inder e-mails of appointments
- Securely ser	nd messages to select clinic staff for non urgent matters
PLEASE NOT Health Care c	E - Prior to registering ensure you have your Saskatchewan ard handy
Regards	
Prince Albert	Cooperative Health Centre
	Click here to register »
Link expires	at: 2022-05-03 15:36:55
Decline invitat	ion and stop receiving future invitations
Technical Su	pport - Notification Preferences



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#### Step 2: Confirm your identity.

If you are not the patient, please indicate your relationship to the patient i.e whether you are their family member, a caregiver or not related to them.

If you are the patient, click the "Yes, I am" button.

Account Registration		
Prince Albert Cooperative Health Centre has invited you to register an account with Health Myself		
Are you Rebook Test?		
• Yes, I am		
If you are not Rebook Test, please choose your relation to the patient		
O Family Member		
O Caregiver		
O No Relation		
Continue		



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#### Step 3: Verify your account by providing an activation code.

On this page, your clinic will provide information regarding what your secret activation code is. For example, for the patient below, their activation code is the first four digits of their Personal Health Number.

Enter your activation code and click the "Verify" button.

1	Verify Account
Activation Co	ode
Your activatio	on code is the first four (4) digits of your Personal Health Number.
	Verify

#### Step 4: Confirm your email.

If your email is different from the one displayed, you can change it. When you're happy with the email address, click the "Confirm email" button.



Please contact us if you are interested in this feature and would like more information @ (306) 763-6464 OR email <u>Inquiry@pachc.ca</u>



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#### Step 5: Create a password.

Your password must be 8 characters long and include at least 3 of 4 of the following:

- Uppercase letter
- Lowercase letter
- Number
- Symbol
- A total of at least 8 characters

After typing in matching passwords in the New password and Confirmed fields, you will be able to click the "Submit" button.

3	Password	
New password	Ø)	
Your password must	be 8 characters long and include <u>at least 3 of 4</u> of the following	
<ul> <li>✓ Uppercase</li> <li>✓ Min. Length: 8</li> </ul>	Lowercase 🛛 🛇 Number 🖌 Symbol	۲
Confirmed Ø		
	Submit	

Click Submit!



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#### Step 6: Create a PIN

Your PIN is used for support and account recovery. If you ever forget your password, you will be asked for your PIN in order to reset your password.

4	PIN
Your PIN is us order to reset	sed for support and account recovery. If you ever forget your password, you will be asked for your PIN in your password.
Create PIN	
1234	
p-	

Submit

After entering your PIN, click the "Submit" button.



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#### Step 7: Read and agree to the Terms of Use and Privacy Policy

Both documents are also available on the Health Myself website, and there are links to both the Terms of Use and Privacy Policy at the bottom of every Health Myself page.

After reading both documents, check the box to agree to the terms, and click the "Finish Registration" button.



Congratulations! You're all set up with your Health Myself account! You'll notice that you have 1 new welcome message after completing registration. This message may contain important information from your clinic, so please give it a read!